

Children First Training

"An Introduction to Children First" is mandatory for **all** HSE staff, students and volunteers.

'An Introduction to Children First'

This is an online E-learning programme about the responsibilities of all HSE staff, students and volunteers under Children First.

Children First: National Guidance for the Protection and Welfare of Children (2011) is the National Guidance which promotes the safety and well-being of all children. Children First states that "protecting children from harm is everyone's responsibility". The HSE has a responsibility under Children First to ensure that all staff members or volunteers are aware of how to recognise signs of child abuse or neglect and how to make a report to the Child and Family Agency (Tusla).

Who should undertake the Children First E-Learning programme?

It is HSE policy that all HSE staff, staff of HSE Funded Services and HSE Contracted Services should have a basic awareness of Children First by completing this E-Learning module. The training is free of charge and a HSE email address is **not** required.

Staff from **HSE Contracted Services** register for the module through <http://childrenfirst.hseland.ie>



HSE Contracted Services

* **Volunteers should register and complete the module through the portal for HSE Contracted Services** <http://childrenfirst.hseland.ie>

Edited from: <http://hse.ie/eng/services/list/2/PrimaryCare/childrenfirst/training.html>
for Children in Hospital Ireland Volunteer information

How long is the programme?

The E-Learning programme lasts approximately one and a half hours. The module was designed with varying ability levels in mind and launched through www.hseland.ie. HSeLand can be accessed on any smart phone, tablet or PC, making the module accessible at work or in a public space such as a library/education centre or on a home computer.

The programme is narrated and includes video scenes. It is interactive and prompts the viewer to move on to the next steps, making it is easy to navigate.

Do I get a certificate on completion of the e-learning module?

When you have successfully completed the module and passed the assessment you will receive a certificate of completion which you should forward to Children in Hospital Ireland.

What happens if I fail the assessment?

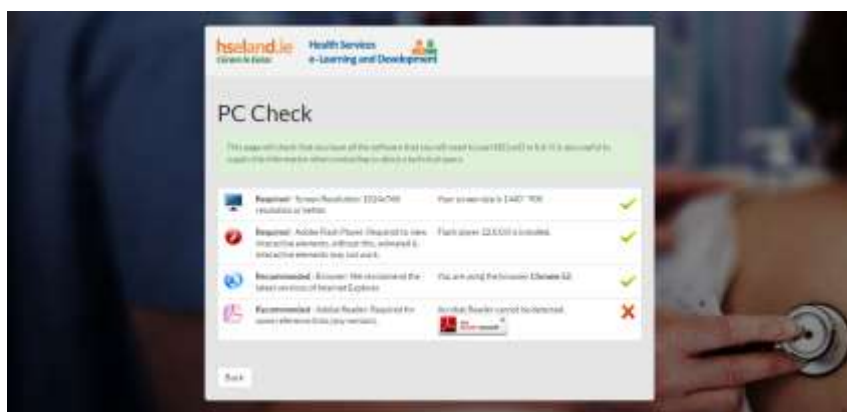
You can re-take the assessment several times until you achieve the pass rate. If you have difficulty understanding the information in the module, please contact Children in Hospital Ireland for support and help. You can also contact the HSE Children First National Office by telephone or by e-mail: childrenfirst@hse.ie

TECH SUPPORT

The e-module is not compatible with Apple Macs or iPads

Please note: Some Internet Explorer users are experiencing issues launching the e-learning module. HSeLand provides a method to check your PC and it can be found here; [PC Check](#).

To launch the Assessment after the module is complete, a modern version of Flash is required. You can use the [PC Check](#) to identify if your computer is up to date.



Your local ICT support can assist with any issues identified during the PC Check, please ring CHI if needed. If PC Check does not identify the issue then you can send an [email](#) to HSeLand for assistance.